

Information Bulletin – Voids Performance

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Introduction

This report has been produced to give the Joint Overview and Scrutiny Committee an update on voids performance.

At the time of writing this report, the performance for February was not available, therefore, this report will cover performance for November 2018 – January 2019.

Current Performance

Performance for Standard Void Re-let Time in Days

	Babergh	Mid Suffolk
November	12	26
December	21	21
January	25	21

At the end of January, the cumulative voids figure for April-January for all standards voids was an average of 20 days across the two Districts, which is a significant improvement from the previous financial year.

There was a slight increase in void days in January, but this is to be expected because of the Christmas and New Year period and how the bank holidays can restrict the working days available and what days we are able to 'sign up' tenants for new properties. We are expecting the figures to improve in February and March.

The Voids Project

As the Joint Overview and Scrutiny Committee are aware, a longer-term void improvement plan is now in place.

The voids project group continue to meet regularly to monitor the plan and ensure we are meeting the milestones to enable us to continue to build on the success to date.

We are still working towards achieving a consistent standard void re-let time of 21 days by March 2019 and 15 days by March 2020. This will further reduce lost income and ensure those in need of housing are housed as quickly as possible.

We are working on a number of strands of the project to enable continuous improvement in performance, including carrying out viewings during the notice period where possible and advertising properties more promptly once a notice is received to prevent any delays.